

Good Day,I would like to plead that the people of the VI be allowed to have competition for telephone service. My phone service is currently incredibly poor. Whenever it rains, there is a loud buzzing sound which the phone company attributes to "water in the lines". I just moved from OH where in addition to rain there was snow, sleet and ice. Yet in my 16 years there, I've never had an issue with my phone service. Upon calling ICC I am told that they are aware of the old configuration in my area and the decision is not to protect the lines as is required. December and January were rainy months and I had clear reception on my phone for about 7 days. This obviously inhibits my phone usage. Re-reading my first statement strikes me as weird since I'm in a capitalist country but, ICC has a monopoly of the local phone service here and we all know what occurs when one has that much power and control. Poor service and lack of features yet high prices. There has been a study recently that highlighted that fact.

The people of the VI would appreciate your thoughtful objective review of this matter.

Thanks
Kerry